

## GIVING BACK, ONE SMALL BUSINESS AT A TIME



73%

of small businesses provide support to local charitable and communal causes



#### **COMMUNITY CONTRIBUTIONS**

61%

provide a value of up to \$10,000 to their community through charitable gifts, sponsorships or volunteer time on an annual basis



#### **VOLUNTEER VIBES**



37%

of SBOs encourage employees to volunteer in their communities outside of work hours

# TOP THREE WAYS SBOs GIVE BACK THROUGH DONATIONS



35%

Goods, like Products or Food



Money



29%

Time to Volunteer

### DITCHING DIGITAL

**28**%

of Gen-Z and millennial SBOs prefer receiving a written "thank you" from their own vendors or service providers. Only 10% of SBOs said they

prefer to be thanked digitally.



businesses of \$5 million or less in revenue.