

Across our Canadian and U.S. Retail Businesses, we have provided financial support to more than **450,000** customers and accounts, many through programs like TD Helps in Canada and TD Cares in the U.S.

Deferred payments on roughly **\$84-billion** in loan balances.

Insurance relief programs exceeded **\$88-million** in premiums.

**Billions** of dollars delivered through government relief programs.

More than **\$11.5-billion** in direct deposits facilitated through the Canada Emergency Response Benefit.

More than **86,000** loans funded through the U.S. Paycheck Protection Program.

Total gross lending exposure increased by **\$12.9-billion** in wholesale banking.

We quickly enabled **60,000** colleagues to work from home, including contact centre employees and trading teams in Canada and the U.S.

We launched the TD BoardingPass app to simplify health screening and help ensure safe workplaces for everyone, and for our colleagues in Canada, U.S., U.K. and Singapore, we provided virtual healthcare and **24/7** on-demand access to medical consultations from the comfort of their homes.

We launched the TD Community Resilience Initiative, allocating more than **\$25-million** to organizations engaged in COVID-19 response and community recovery.

We invested **\$17.5-million** to help address the immediate and longer-term impacts of racism and advance related goals.

We held more than **100** virtual events focused on Diversity and Inclusion to help continue to foster our unique and inclusive employee culture.

We were named one of Canada's Best Workplaces™ for the **15<sup>th</sup>** consecutive year.

We became the **1<sup>st</sup> Canadian bank** to announce a climate action plan and target for net-zero emissions associated with our operating and financing activities by 2050, as we look to support a more sustainable and inclusive tomorrow.

More than **One Million** customers have enrolled in digital banking since the onset of the pandemic.

We saw a **57%** increase in digital adoption this year.

More than **2.2 million** customers and 50,000 colleagues were positively impacted by iD8, TD's employee ideation program.

Customers received notifications providing real-time advice and convenient access to helpful information and tools.

We launched more than **35** SimpleApps for customers to access relief services.

At the height of the pandemic, we redeployed more than **5,000** TD colleagues to support high demand areas.

More than **26.5 million** customers served around the world.

TD is the **5<sup>th</sup>** largest bank in North America.

We have more than **14 million** active digital customers.

We serve our customers at more than **2,300** retail locations across North America.

Our customers have access to more than **6,200** ATMs.